



Office of Quality Assurance

7th March 2023

Dear Staff in Madang, Wewak, Rabaul, POM and Tabubil campuses:

The QA Division on behalf of the President's Office is pleased to administer the third batch of the 2022 DWU Satisfaction Ratings Survey for services offered at DWU. This exercise is tied to meeting the Key Performance Indicators (KPIs) outlined in the DWU Third Decade Strategic Master Plan (TDSMP) and in alignment with the 2020 DWU Quality Assurance (QA) Policy.

We value your ratings as it will help us to continually improve upon the services we offer you as members of the DWU Community.

We seek your support and look forward to your invaluable feedback so that we can be sure of being of service to you.

Attached are links to the forms of the third batch of questionnaires for all staff to access on MS365.

- 1 The first one takes you to the form on Satisfaction Ratings for Services offered by the Human Resources Management Division
<https://forms.office.com/r/RrDKXYNV0H>
- 2 The second one takes you to the form on Satisfaction Ratings for Services offered by the Marketing Division.
<https://forms.office.com/r/jiEkypvbge>
- 3 The third one takes you to the form on Satisfaction Ratings for Services offered by the Maintenance Division in your respective campuses.
<https://forms.office.com/r/utrD1pvUhV>
- 4 The fourth one takes you to the form on Satisfaction Ratings for Services offered by the Finance Division.
<https://forms.office.com/r/KqLj1KSEW4>
- 5 The fifth one takes you to the form on Satisfaction Ratings for Services offered by Global Travel
<https://forms.office.com/r/ubBpVHdr5S>
- 6 The sixth one takes you to the form on Satisfaction Ratings for Services offered by Diwai Pacific Limited
<https://forms.office.com/r/J30fHu5SA7>

With our appreciation for your time, efforts, and support as always.

Professor Maretta Kula-Semos (PhD).
Director, Quality Assurance

On behalf of:
The Quality Assurance Division and the Office of the President.

2023 DWU Theme: *"The end of all knowledge should be service to others"* - Cesar Chavez